



LSF is a membership based club – your membership dues enable us to offer all of the wonderful services and facilities that we have. As a result, we focus on taking care of our members. We do encourage you to bring guests who might be interested in membership – as a reminder, you receive \$10 off your dues for as long as your guest remains an active member – but we will need to follow the policies below.

We also understand that you may have guests that want to accompany you and have a variety of policies in place to maintain the safety of our members, to help preserve the value of your membership and at the same time to accommodate our members’ desires to bring friends.

All guests must complete a waiver – this waiver can be completed on-line or at the kiosk when they arrive. It will expedite the guest’s arrival experience to complete the waiver ahead of time. Minor guests are welcome, but a parent or guardian needs to complete the waiver. No guests will be allowed to enter the club without having a complete waiver on file.

The following lists out our standard guest policies and may be modified at any time without advanced notice.

- Standard guest fees are \$35/person. Members are entitled to 50% off this rate when they accompany a guest to the club. Guest fees apply regardless of age.
- Each membership receives 5 VIP passes per calendar year. The VIP passes are express entry passes for anyone you accompany to the club. You can arrange to pick these up during office hours in the Membership Office. VIP passes cannot be replaced if lost or damaged, so please make sure to keep these in a safe place. Please arrange to pick these VIP passes up ahead of time as they cannot be used on the day they are picked up.
- Local guests who may be interested in the club can meet a membership representative for a complimentary tour and trial. Please contact your membership representative ahead of time to facilitate your arrival and limit waiting time. Same day visitors without a pass will be charged the guest fee.
 - Complimentary visits can only be accommodated during the following hours:
 - 8:30am-8pm Mon-Thurs.
 - 8:30am-7:00pm Fri & Sat
 - 8:30am-6:00pm Sun
 - Visits outside of these hours can be pre-arranged with the membership team. If not pre-arranged, the guest fee will apply.
- An individual is welcome to be a guest 5 times per year or for one session of programming per year. This number of visits is regardless of whether they use a guest pass or pay the guest fee. If they are a guest in programming, they are not entitled to a further 5 visits and if they have used 5 visits they are not allowed to be a guest in programming. Subject to limitations, out of state family and friends are welcome to continue to pay the \$17.50 guest fee as long as they have a valid out of state ID. Guests who are participating in programming will receive a temporary



guest card which is only good for admittance for the actual program/lesson for which they are scheduled. Using the card outside of these hours will revoke the privilege and all monies paid for programming will be forfeit.

- Members who would like to bring guests to dine at Harvest are welcome to do so with no charge. These guests will receive a Harvest Ticket and the guests will have 1.5 hours to drink/dine. Should they require more time to enjoy the Harvest experience, the guest is welcome to ask a Harvest manager to extend their time. Upon exiting the club, the guest must return the ticket to the Front Desk accompanied by a receipt from Harvest showing at least one entrée or 3 adult beverages purchased per guest. If this procedure is not followed, then the standard guest fee will be charged to the hosting member's account. Harvest guests are not allowed to use other elements of the club, including pools, basketball courts, playground equipment, tennis courts or work-out facilities. If a Harvest guest is found using any amenity of the club other than Harvest, the guest fee will be charged and will count towards the guest's 5 visits. If this abuse happens multiple times with the same member, membership privileges may be revoked.
- Nannies must be on the account and should be registered prior to their arrival in the club so as to ensure children are safe. We have two options for nannies – if they would like to work out, or even go swimming or play basketball with the kids, then the nanny needs to have a membership. We have discounted rate structures for this option. If the nanny is only going to drop off and pick up the children from programs and wait in the common areas, then they just need to be added as a non-fee nanny. If the nanny is found to be using the amenities of the club, the guest fee will be charged and the nanny privileges may be revoked. To register a nanny for your account, please contact the Membership department at Membership@LakeshoreSF.com.
- Grandparents and others who want to observe children in their activities are welcome to visit the club as long as the visit is pre-arranged with the Membership department. These visitors are not subject to the 5 time limit and there is no charge so long as they complete the waiver, check in at the front desk, and check out at the front desk within 90 minutes of checking in. If the observer is found to be using the amenities of the club, the guest fee will be charged and the guest privileges may be revoked.
- Former members are not allowed to be guests or participate in programming as guests for 6 months after their membership is cancelled.

Should you have any question about these policies or would like more information about them, please contact Membership@LakeshoreSF.com.